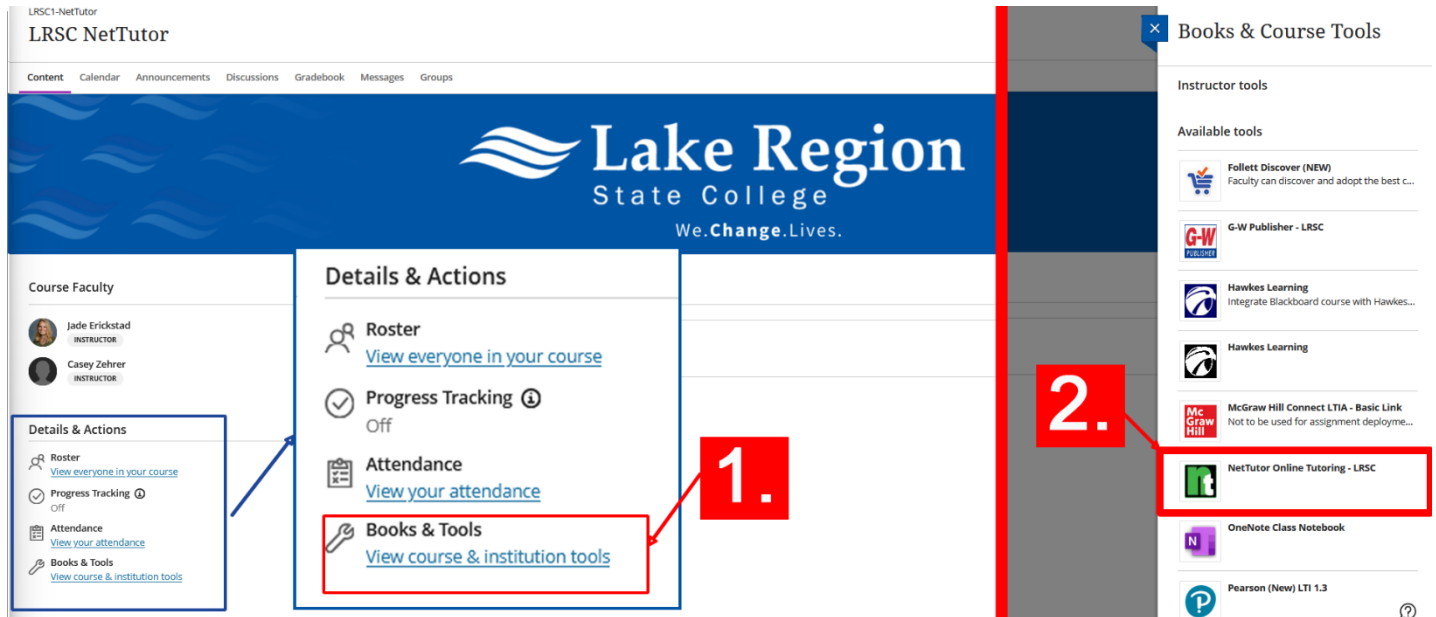
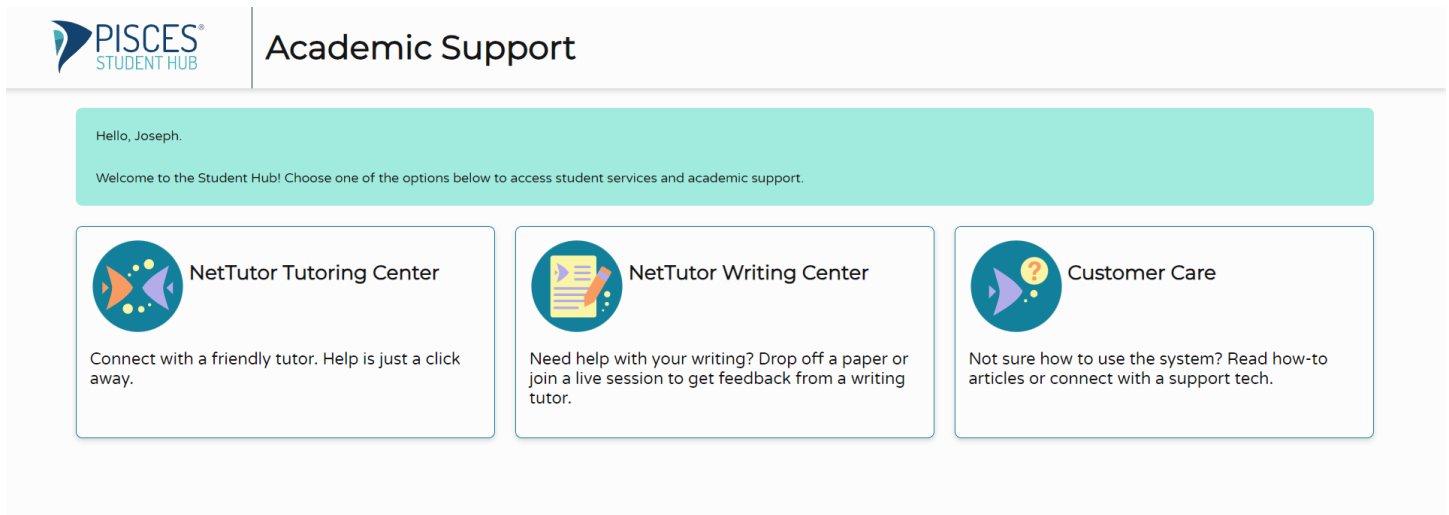


NetTutor User Guide

Locate the NetTutor link inside Blackboard. You will find it under Books & Tools or under Student Resources.



From the student hub page, click on the **NetTutor Tutoring Center** card to view all available tutoring groups.



Select a group from the list to receive tutoring support in that area.

Please Select a Group to Receive Tutoring in That Area

Accounting



Anthropology



Astronomy



Biology



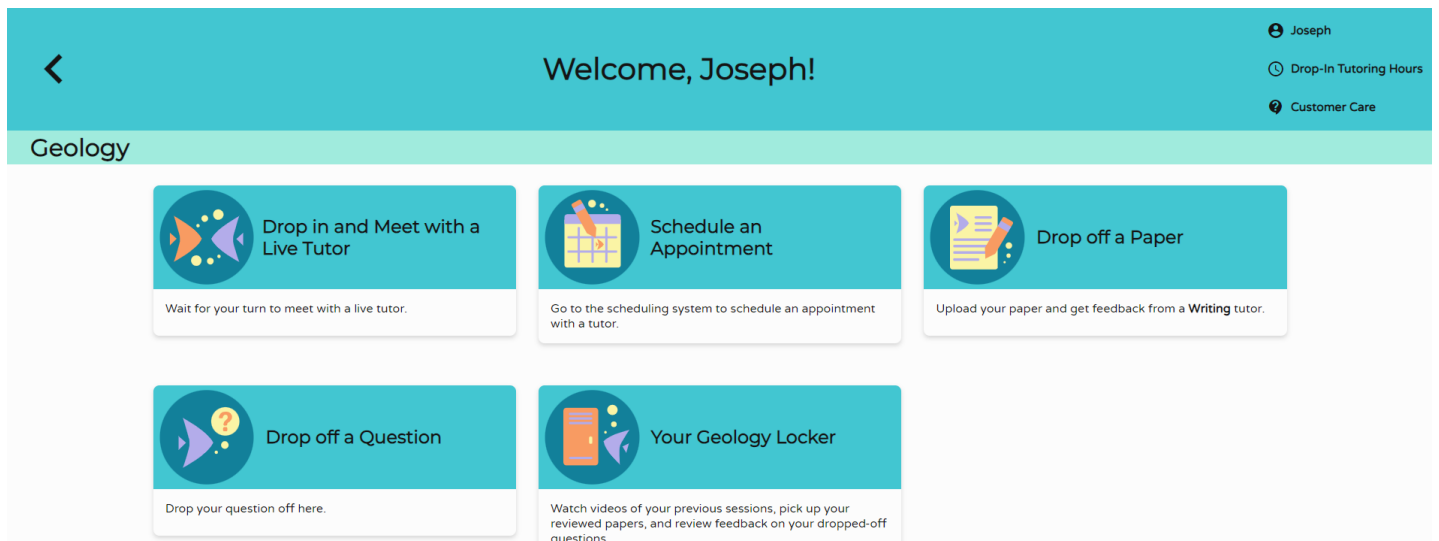
Business



Chemistry



The NetTutor dashboard displays available tutoring resources along with the group's locker.



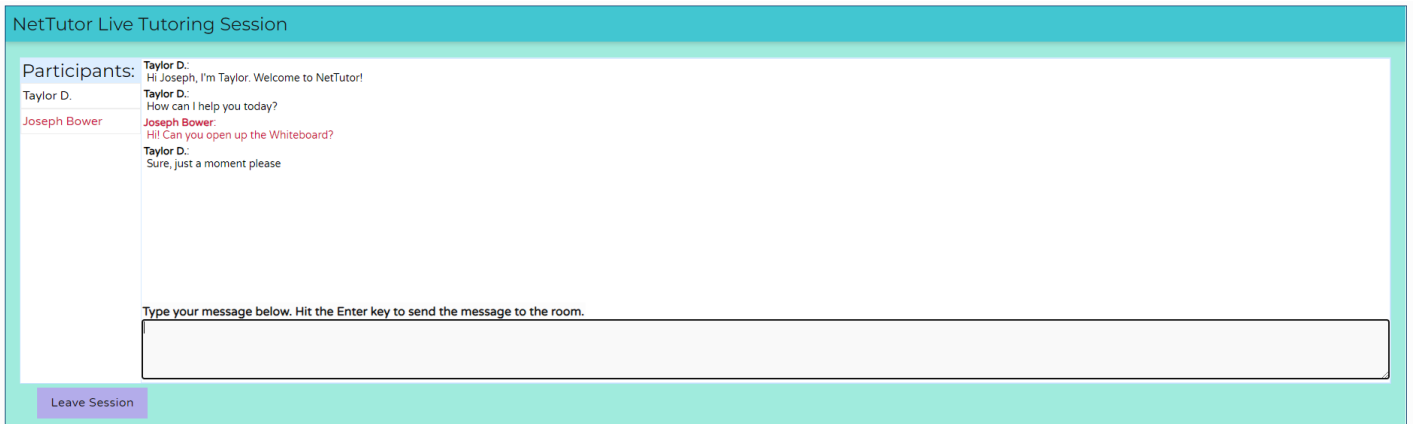
The dashboard features a teal header with a back arrow on the left, the text "Welcome, Joseph!" in the center, and user options on the right: "Joseph", "Drop-In Tutoring Hours", and "Customer Care". Below the header is a light green bar with the text "Geology". The main content area contains five cards:

- Drop in and Meet with a Live Tutor**: Wait for your turn to meet with a live tutor.
- Schedule an Appointment**: Go to the scheduling system to schedule an appointment with a tutor.
- Drop off a Paper**: Upload your paper and get feedback from a Writing tutor.
- Drop off a Question**: Drop your question off here.
- Your Geology Locker**: Watch videos of your previous sessions, pick up your reviewed papers, and review feedback on your dropped-off questions.

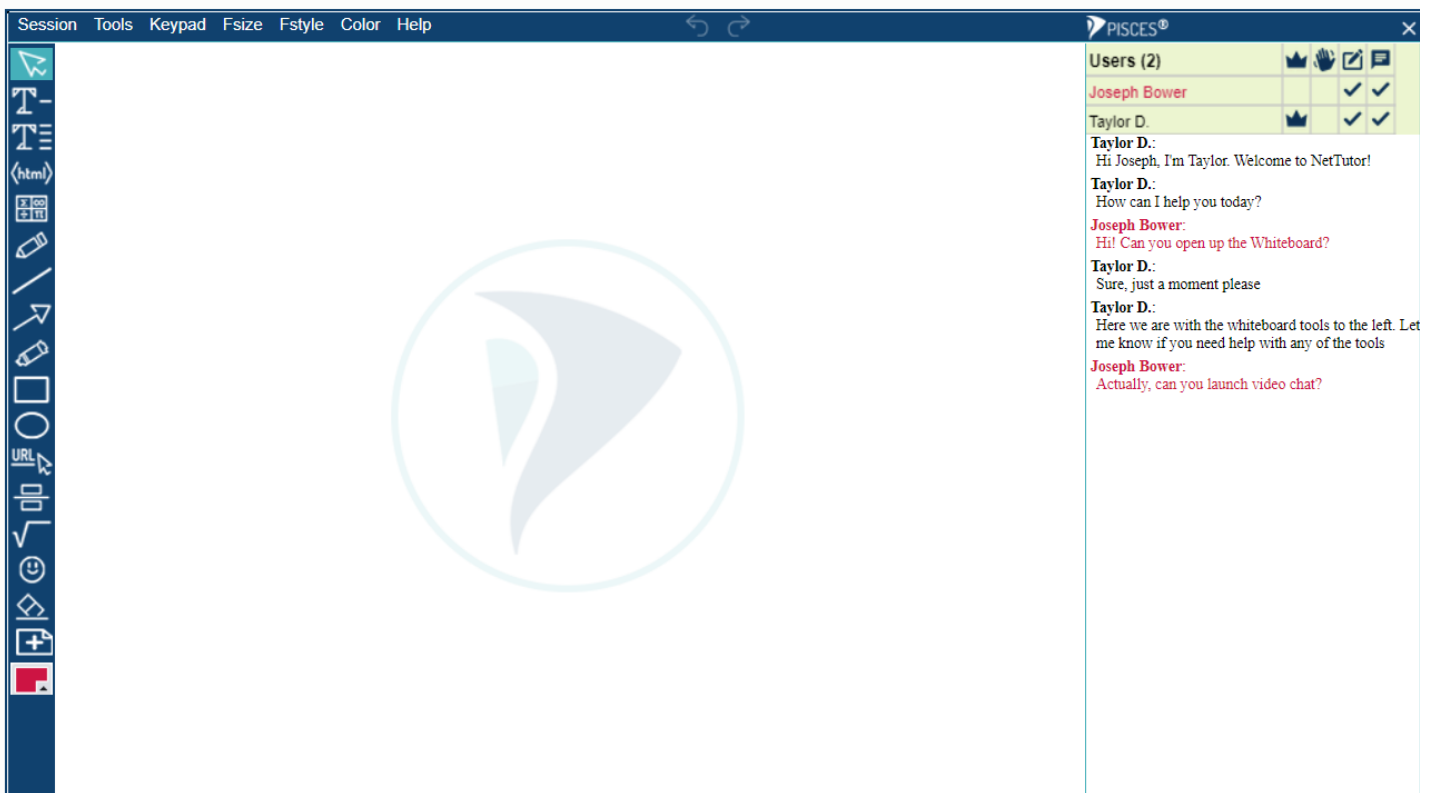
Drop in and Meet with a Live Tutor connects you with a tutor in NetTutor's text-based lobby. Continue to ©2023 Link-Systems International, Inc.

work in the lobby, ask a tutor to open the whiteboard, or ask a tutor to launch video chat to use audio, video, and screenshare features.

Lobby view



Whiteboard view



Video conference view



Pisces Live Conference

MEMBERS

- Joseph Bower (JB) Floor
- Taylor D. (TD) Talking

CHAT

Schedule an Appointment directs you to the current list of available appointments from which you can select a convenient appointment and set notification reminders. Note: Availabilities are based on demand.

Reminders

Reminders

You will not receive email or text reminders before your appointments.

Phone Number
e.g. (123) 456 7890. Only available in the United States. Standard messaging and data rates apply.

Cell Phone Service Provider
Please note that some cell phone service providers are not yet supported. If you don't see your provider listed, check back soon.

E-mail
jbower@link-systems.com
This is the e-mail address we will use to contact you.

Text me

- 10 minutes
- 30 minutes
- 1 hour
- 1 day

E-mail me

- 30 minutes
- 1 day
- 7 days

SAVE

To join a scheduled session, arrive at the group dashboard shortly before the appointed time. The **Join Session** card will appear at the top of the group dashboard, and the Join Session button will activate when your tutor starts the session.

The screenshot shows a user interface for a scheduled session. At the top, a teal header contains a back arrow, the text "Welcome, Joseph!", and user options: "Joseph", "Drop-In Tutoring Hours", and "Customer Care". Below the header is a light green bar with the word "Geology". The main content area features a central white box with the message: "Your scheduled appointment will be starting soon!" followed by "Geology | 3:00 PM (America/New York Time)" and "When it is time for your appointment, the button below will activate." Below this is a grey "Join Session" button. Two teal cards are positioned below: "Drop in and Meet with a Live Tutor" (with a note "Wait for your turn to meet with a live tutor.") and "Schedule an Appointment" (with a note "Go to the scheduling system to schedule an appointment with a tutor." and "Next Geology Appointment: Tuesday, 8/15/2023 at 3:00 PM (America/New York Time)").

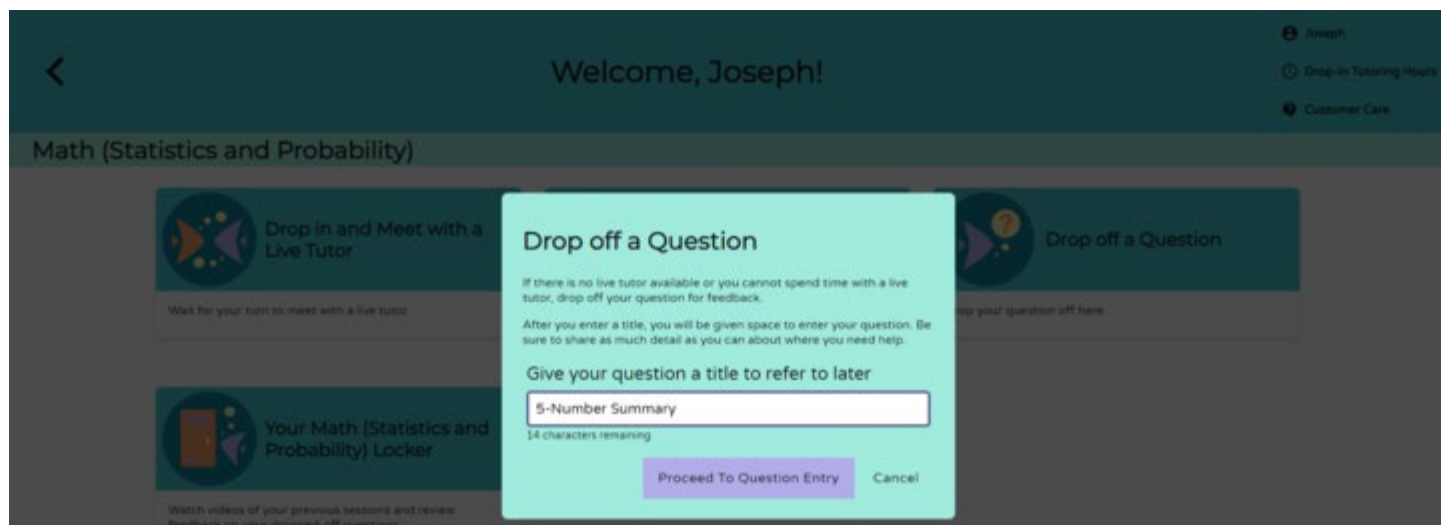
Drop off a Paper directs you to a simple 3-step process for submitting a paper for review. Step 1: Provide basic information, including the name of the paper and a brief description.

The screenshot shows a "Drop off your Paper" form. The teal header includes a back arrow, the title "Drop off your Paper", and user options: "Joseph", "Drop-In Tutoring Hours", and "Customer Care". The form is divided into three sections: "Basic Information" (highlighted in purple), "Format", and "File". Under "Basic Information", there is a "Paper Name" field containing "Geology in Practice" with "81 characters remaining" below it. A text area below asks "Tell us about your assignment and how we can help" and contains the text "I need to write a 3-page research paper in APA formatting that discusses two distinct services geologists perform." with "186 characters remaining" below it. At the bottom left, there is a checkbox labeled "English is not my first language." and a "Next" button on the right.

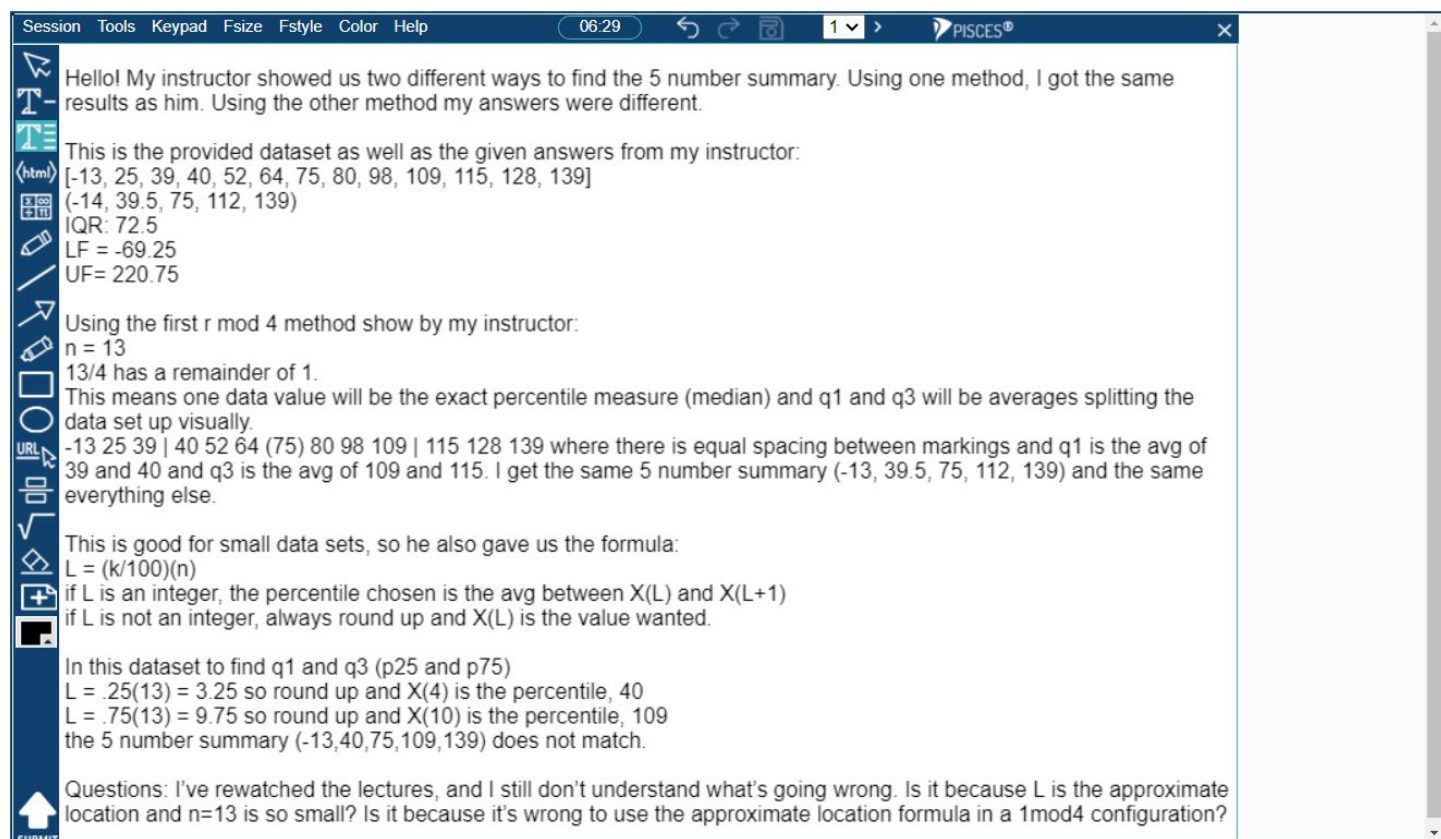
Step 2: Identify the help you need from a tutor.

Step 3: Upload the paper. You can drag and drop the file or upload the file from your file directory.

Drop off a Question allows you to show your work and drop off a question for tutor feedback in two steps.
Step 1: Give your question a title.



Step 2: Use the whiteboard tools to show your work and ask a question. Once you're finished, click **SUBMIT**.



Your <<Group Name>> Locker stores all your NetTutor sessions. You can review your live and scheduled tutoring sessions, retrieve papers submitted for feedback, and gather responses to submitted questions all in one place.

View profile details, drop-in tutoring schedule, and support resources at the top of any group page.

Select the **NetTutor Writing Center** card from the student hub page to connect more directly to writing assistance.



Academic Support

Hello, Joseph.

Welcome to the Student Hub! Choose one of the options below to access student services and academic support.



NetTutor Tutoring Center

Connect with a friendly tutor. Help is just a click away.



NetTutor Writing Center

Need help with your writing? Drop off a paper or join a live session to get feedback from a writing tutor.



Customer Care

Not sure how to use the system? Read how-to articles or connect with a support tech.

Choose from available tutoring resources in the Writing group or review tutor feedback in your Writing locker.

< Welcome, Joseph!

Joseph
Drop-In Tutoring Hours
Customer Care

Writing

Drop in and Meet with a Live Tutor

Wait for your turn to meet with a live tutor.

Schedule an Appointment

Go to the scheduling system to schedule an appointment with a tutor.

Drop off a Paper

Upload your paper and get feedback from a **Writing** tutor.

Drop off a Question

Drop your question off here.

Your Writing Locker

Watch videos of your previous sessions, pick up your reviewed papers, and review feedback on your dropped-off questions.

Select the **Customer Care** card from the student hub page to find helpful knowledge base articles and to open support tickets.



Academic Support

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Welcome to the Student Hub! Choose one of the options below to access student services and academic support.



NetTutor Tutoring Center

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NetTutor Writing Center

Need help with your writing? Drop off a paper or join a live session to get feedback from a writing tutor.



Customer Care

Not sure how to use the system? Read how-to articles or connect with a support tech.

View answers to frequently asked questions, search for knowledge base articles, and open support tickets from the NetTutor Service help center.

The screenshot shows the NetTutor Service Help Center interface. At the top left, it says "Help Center". On the right, there is a search icon and a "Log in" button. The main content area has a breadcrumb "Help Center / NetTutor Service" and the title "NetTutor Service". Below the title, there is a paragraph explaining the knowledge base. A section titled "Frequently Asked Questions:" lists six items: "How do I drop off a paper?", "How do I retrieve my reviewed paper?", "How do I drop off a question?", "How do I retrieve my question feedback?", "How do I view the drop-in tutoring schedule?", and "How do I meet with a tutor for a live drop-in session?". Below this, it says "If you're unable to find what you need or still require assistance, please submit an inquiry below." and "What can we help you with?". At the bottom, there is a link with a question mark icon: "Can't find the help you need?".